

Code of Conduct for Parents & Carers

When we refer to “parent” we mean parents and carers inclusively. The term “children” or “child” describes any person under the age of 18.

As a parent of a child at Kicks we'd like you to:

- Make sure your child has the right clothing and equipment for training.
- Try to ensure your child arrives to sessions on time. If you are collecting them, please ensure you pick them up promptly. If you're running late, please contact us to let us know.
- Ensure your child's Insurance Cover does not expire.
- Update us if any of your child's details change.
- Talk to us if you have any concerns.

Behaviour

- Try to learn about your child's Martial Arts.
- Take the time to regularly talk to your child about their Martial Art and what they would like to achieve through sport.
- Listen when your child says they don't want to do something.
- Let your child know you're proud of what they're doing.
- Lead by example when it comes to positive behaviour at events or competitions.
- Let your child know you're proud of them regardless of whether they win, lose or draw.
- Do ensure your child understands their code of conduct.
- Do use Social Media responsibly when talking about Kicks. Please behave in the same way online as you would in person.

As a parent we understand you have the right to:

- Be assured that your child is safeguarded during their time with us.
- See our policies and procedures at any time.
- Know who the Safeguarding officer at Kicks is: Tiffany Williams- info@kicks.org.uk
- Know what training and qualifications our staff have.
- Be informed of problems or concerns relating to your child.
- Know what happens if there's an accident or injury, be informed if your child is injured and see records of any accidents.
- Have consent sought for anything outside of the terms of our Membership.
- Be listened to and responded to if you have any concerns about any aspect of your child's welfare.

We expect all parents to follow the behaviours and requests set out in this code. If any parent behaves in a way which contradicts any of the points set out above, we'll address the problem with the parent and aim to resolve the issue.

We never want to ask parents or students to leave Kicks. However, for the welfare of all students and our staff, repeated breaches of this code and/or continued issues may regrettably result in us asking you and your child to leave Kicks permanently.